



<p><b>A BIT ABOUT US</b></p> <p>We are a deli-café kiosk chain focused on Specialty Coffee, Sourdough Sandwiches &amp; Pizzas. Founded and operated by working people, we currently have 9 delis in offices buildings around Klang Valley. We use only 100% Specialty Arabica Coffee and make all our signature sourdough sandwiches, skinny pizza &amp; pasta fresh on site, but sell them at super reasonable price because of our unique operating model.</p>	<p><b>WHY JOIN US</b></p> <ul style="list-style-type: none"><li>• Grow with a Fun &amp; Fast Growing Company</li><li>• Opportunity to Develop Broad Business and F&amp;B Skill set</li><li>• Be Part of a Small Group of Passionate Pioneers</li></ul>
<p><b>OUTLET MANAGER</b></p>	
<p><b>JOB DESCRIPTION</b></p> <p>Junior Outlet Manager (JOM!) is the first level of management at W Café (Work@holic) and forms the foundation for future managerial progression. In this role, you will be leading a team of passionate Crew(s) to deliver top class customer service while delivering quality food &amp; beverage. Some of your responsibilities include:</p> <p>Customer Service:</p> <ul style="list-style-type: none"><li>• Ensure your Crew treat customer in polite manner &amp; upsell as appropriate</li><li>• Responding &amp; managing customer complaints</li></ul> <p>Inventory:</p> <ul style="list-style-type: none"><li>• Ensuring sufficient stock for day to day operation via planning &amp; ordering from business partners</li><li>• Lead the team to arrange monthly stock count with the crew</li></ul> <p>Ops Standard</p> <ul style="list-style-type: none"><li>• Ensuring cleanliness of the work area by ensuring daily/weekly cleaning completed</li><li>• Communicate with district manager to resolve sales/operational issues</li></ul> <p>People Management:</p> <ul style="list-style-type: none"><li>• Schedule team's timetable fairly &amp; optimally while dedicating work among team members according to workstations</li><li>• Help crew(s) succeed by managing and training and providing them with feedback.</li></ul>	<p><b>REQUIREMENT</b></p> <ul style="list-style-type: none"><li>• At least 1 year working experience in the Food &amp; Beverage / Hospitality / Tourism industry.</li><li>• Experience in overseeing outlet(s), cost &amp; budget planning.</li><li>• Experience in baking is a plus</li><li>• Able to handcraft coffee (basic) using espresso machine</li><li>• Must be able to communicate well in English</li><li>• Right Attitude</li><li>• (<a href="https://www.wcafe.my/corevalue">https://www.wcafe.my/corevalue</a>)</li><li>• Must be Malaysian &amp; possess own transport</li><li>• Work Full Time (5 days a week) 6am - 4pm or 9am - 7pm</li></ul> <p><b>REMUNERATION</b></p> <ul style="list-style-type: none"><li>• RM2,100 - RM2,999</li><li>• Transport Allowance if applicable</li><li>• Confirmation &amp; Annual Increment</li><li>• Training &amp; Development</li><li>• Medical (For Confirmed Staff)</li><li>• SOCSO/EPF</li></ul>
<p><b>APPLY NOW!</b></p> <p>APPLY VIA <a href="http://www.wcafe.my/career">www.wcafe.my/career</a></p>	